

TechBridge Consultancy Services: TB Solution for Government Verticals

Who are we?

TechBridge is one of the leading products & solution providers with a track record of delivering above 200 projects globally. TechBridge is known for its technical expertise and professionalism which makes it among the first choice for providing solutions to major government institutions and establishments in the Indian subcontinent. We are pink verified itilv3, ISO 9001, ISO 27001, ISO 20000, ISO 15048-1 certified, and start-up India, MSME & NSIC registered.

The ERA of Network Operations Center

Network monitoring enables you to centrally manage all devices in your data centers. It allows you to connect to, collect data from, and configure your devices via SNMP, HTTPs, and other protocols for IP-based networks.

Enterprise Monitoring System: It is an enterprise network monitoring platform for all IT Asset (Like Network Element, Applications, VM ware, OS, Database, Server & othersdevices). The goal is to be a truly distributed, scalable management application platform for all aspects of the FCAPS network management model.





IT Service Management: tbITSM meets the specified standards of ITIL, the most widely accepted best practice framework for Service Management Software. It provides numerous advanced featuresfor inventory, asset and HELP DESK management.

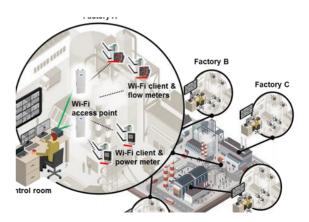
Dashboard: It is a set of one or more panels organized and arranged into one or more rows. Each panel can interact with data from any configured tbDashboard Data Source such as PostgreSql, MySQL etc.



Remote Management System: RMS is specifically designed to provide fast, easy and secure remote access for central management that need to access critical internal systems. With this solution, organizations can secure access to critical business data and infrastructure, support a distributed workforce.

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SLA Managment: Defines a set of one or more service that specify the Service obligations stipulated in an SLA contract for a particular time period (weekly, monthly, and so on)



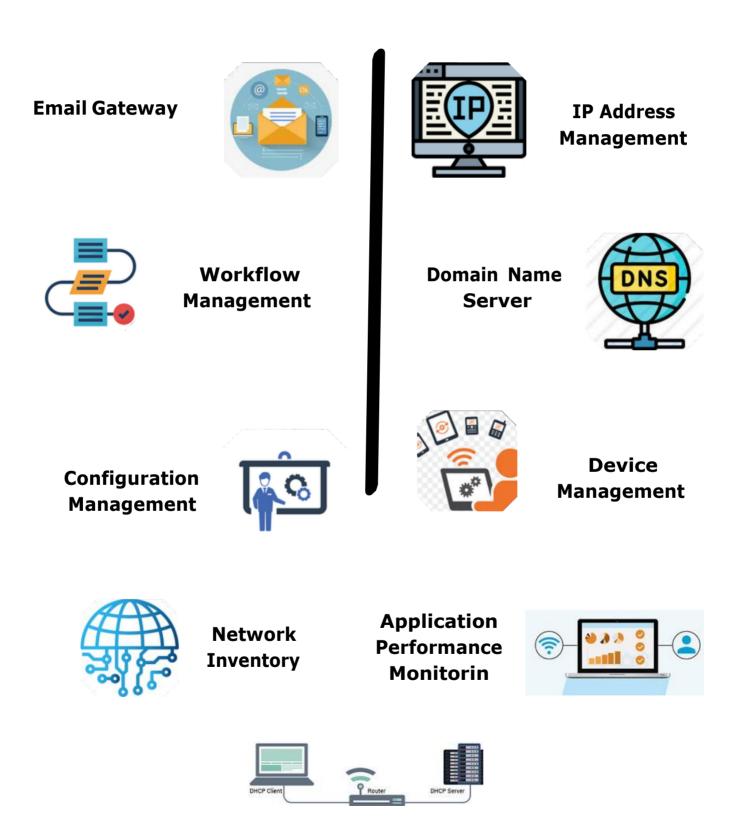
TechBridge's NOC Portfolio



Asset Management

SLA Management





Dynamic Host Control Protoco

The ERA of Security Operations Center

Security Operations Center refers to the physical practices and virtual technologies used to protect a data center from external threats and attacks. Data centers provide services such as data storage, backup and recovery, data management and networking.

Security Incident & Event Management: SIEM security information and event management system, integrating a selection of tools designed to aid network administrators in computer security, intrusion detection and prevention. It can be used to effectively secure small to very largeheterogeneous networks.



Identity Access Management: IAM provides comprehensive and integrated identity governance and web access management solutions that are based on open standards and offered as professional models



Network Access Control: Boasting an impressive feature set including a captiveportal for registration and remediation, centralized wired, wireless and VPN management, industry-leading BYOD capabilities, 802.1X and RBAC support, integrated network anomaly detection with layer-2 isolation of problematic devices. It can be used to effectively secure small to very large heterogeneous networks.

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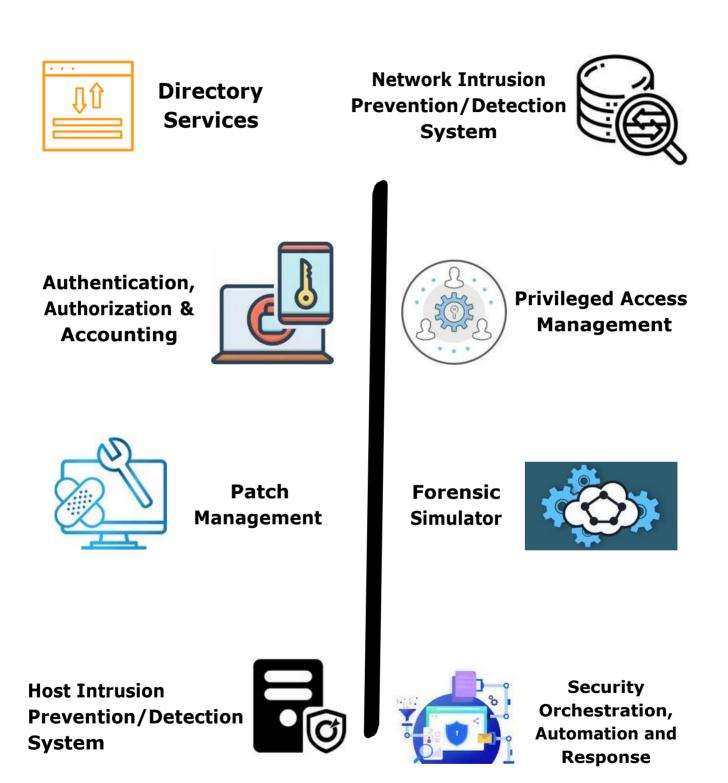
Vulnerability Assessment: VA is a fullfeatured vulnerability assessment. lts capabilities include unauthenticated testing, authenticated testing, various high-level and low-level Internet and industrial protocols, performance tuning for large- scale scans powerful internal and a programming language to implement any type of vulnerability test.



Syslog: Syslog server is a logging server that allows for the centralized collection of syslog messages, known as events, from a variety of networking devices such as routers, switches, and firewalls, in addition to servers running a variety of operating systems.



TechBridge's SOC Portfolio



Citizen Engagement & Delivery Platform

Effective Communication Medium

• All citizens and emergency services are visually connected across 24*7

• Citizens are connected with various platforms like Mobile phones, Chat, Video Conferencing, Web, Toll- free, Landline, etc.

• Helping to understand the real time situation on ground

• Best action can be taken during an emergency crisis

• Effective Collaboration



Emergency Preparedness

- All responder can work together
- Quick Meeting
- Involve the experts across the country for making the plan in a minute

• Training of the volunteers form their base station



Effective Notification System

- Automatic voice calling w.r.t ticket
- Automatic messaging through SMS and WhatsApp
- Helps to take right decision in short span of time
- Makes process smooth and feasible
- Helps to understand real-time situation
- Automatic Escalation Notification





Expert Involvement

- Real time visual inspection of the affected place/ people
- Alignment of the Expert from across the globe
- Makes decision making process faster.

References Logo



NOC || SOC || UC&C

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